

Wesley Manor

Coronavirus Precautions

Frequently Asked Questions

Updated 3-19-20

Are residents currently quarantined?

No, visitors are prohibited. Residents in Assisted Living and Patio Homes are encouraged to limit travel off campus as much as possible. Healthcare Center, Aldersgate and Assisted Living can still be seen by our campus physician or nurse practitioners. In some cases, residents may be temporarily quarantined as an extra safety precaution, on a case by case basis.

Do the visitor restrictions apply for the entire Wesley Manor campus?

Visitor restrictions apply to Assisted Living, The Aldersgate and the Healthcare Center.

Patio Home residents are free to have visitors, but it is recommended they limit visitors and use sanitary precautions.

If I have family members doing my laundry or setting up medications in Assisted Living, are they allowed entry?

We ask that laundry and other items be dropped off at the front entrance to Assisted Living, Aldersgate or Health Care Center entrance—whichever area applies to your situation. Staff will then see that residents get their laundry/other items delivered. For families helping with medication set up, please contact the Assisted Living office at 400-3213 to make arrangements.

How can I get a care package or mail to a resident safely?

Similar to laundry, you can drop items outside front entrance of appropriate area of campus; a staff member can meet you there to bring inside. Items are immediately sanitized and then distributed to residents.

Will on-campus doctors and nurses, medical suppliers and sitters still be allowed to enter?

Yes, however, these individuals will be screened by staff daily before entering. Only for medical and/or behavioral concerns. Private (family-hired) sitters are not allowed.

Will I be allowed to visit my spouse or friends in another building on campus?

No. We respectfully ask you to refrain from personally visiting other areas of campus, as this may cause spreading of the virus to other residents. We can arrange a virtual Skype conversation, where you can see and talk with each other remotely.

What if my family or friend wishes to visit with me, but cannot get in?

Please let a staff member know, and we will arrange a Skype (video) call with your family or friend. You will be able to see and speak with each other remotely. We can also arrange face-to-face “window visits” for Assisted Living, Aldersgate and Healthcare Center residents; you can see them through glass and talk by phone.

How soon will visitor restrictions be lifted?

Restrictions will go at least until April 6; however, this timeframe may be extended. We are monitoring CDC and local health department recommendations on a daily basis. Any changes and updates will be communicated as they develop.

How are staff taking precautions to protect residents from getting the virus?

All staff have completed special in-service training and are screened daily, based on health department and CDC recommendations.

What if a resident contracts the virus?

The resident would immediately be isolated in their room; procedures would then be followed as recommended by physicians and hospitals. Attending staff members would also be taking extra infection control precautions appropriate for that kind of situation.

Where can my family and I get the latest information and updates?

Updates will be posted on Wesley Manor’s website (Wesman.org), our [Facebook page](#) and through email (if already subscribed). If you or someone in your family would like to subscribe to receive email notifications, please contact us at 502-969-3277 or info@wesman.org. You can also find info at cdc.gov/coronavirus.